

CopaAirlines



A STAR ALLIANCE MEMBER



AGENDA

1. Copa Airlines updates

- Business Model
- Network and Gateways
- Business Class
- Star Alliance
- Connect Miles
- Stopover Program

2. Future Opportunities

Copa's Business Model (to be used with interactive cards)



Best Geographic Position

~80% markets with less than 20 PPDEWS

Markets that need a hub



Right infrastructure



World Class Product

Best Geographic Position

The Panama hub serves the highest number of non-stop international destinations in the region

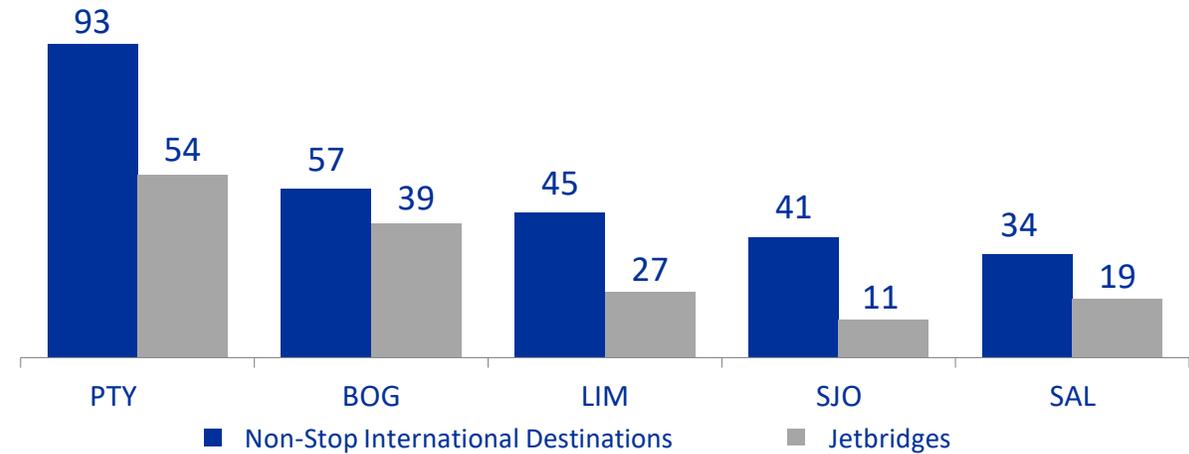
- Due to its geographical location, Tocumen International Airport in Panama City serves as a natural hub connecting the Americas.
- Copa has capitalized on Panama's advantageous geographical position by developing the Hub of the Americas[®], offering the highest number of flights and international destinations in the region.
- The connectivity provided by Panama from Tocumen International Airport has been a driving force behind regional integration.



Right Infrastructure – Hub of the Americas[®]

Tocumen Airport with the new Terminal 2 offers 20 additional boarding gates, which will support capacity growth

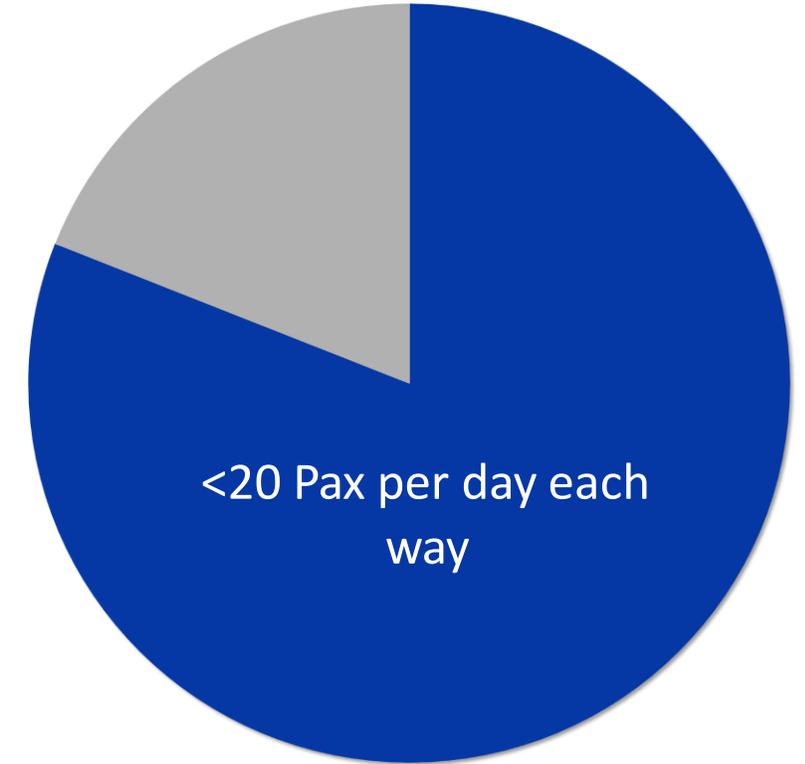
- 2 sea-level runways
- More international boarding bridges than competing hubs
- The only airport in Central America with connection to the city's Metro system



Markets that need a hub

~80% of the markets we serve have fewer than 20 passengers per day in each direction

- The network of connections serves multiple small markets with limited connectivity in the region.
- Most city pairs in Latin America cannot sustain point-to-point service.
- Copa's extensive network is, in many cases, the most convenient option



The Most Reliable Connection to Latin America



Reliability



Connectivity



World Class

Reliability: On-time Performance Leadership



Conoce el Hub de las Américas®



Aduana y Migración
Pasajeros de Copa Airlines
Customs and Immigration for
Copa Airlines' passengers

Recibo de equipaje
Pasajeros de Copa Airlines
Baggage claim for
Copa Airlines' passengers

Centro de Servicio
Customer Service Center

Nuestro personal le asistirá en los Centros de Servicio ubicados a lo largo del aeropuerto.
Please check at Copa Airlines' Service Centers located throughout the airport. Our staff will gladly assist you.

- Zona Libre - Gate 207
Duty Free
- Tiendas de Conveniencia
Gate 204
Convenience Stores
- Tiendas de Artículos
Electrónicos - Gate 203/204
Electronics Stores
- Starbucks - Gate 201
- Krispy Kreme - Gate 201
- Próximamente**
Coming Soon
- Hugo Boss - Zona Central
- Adidas - Gate 203

Migración
Immigration

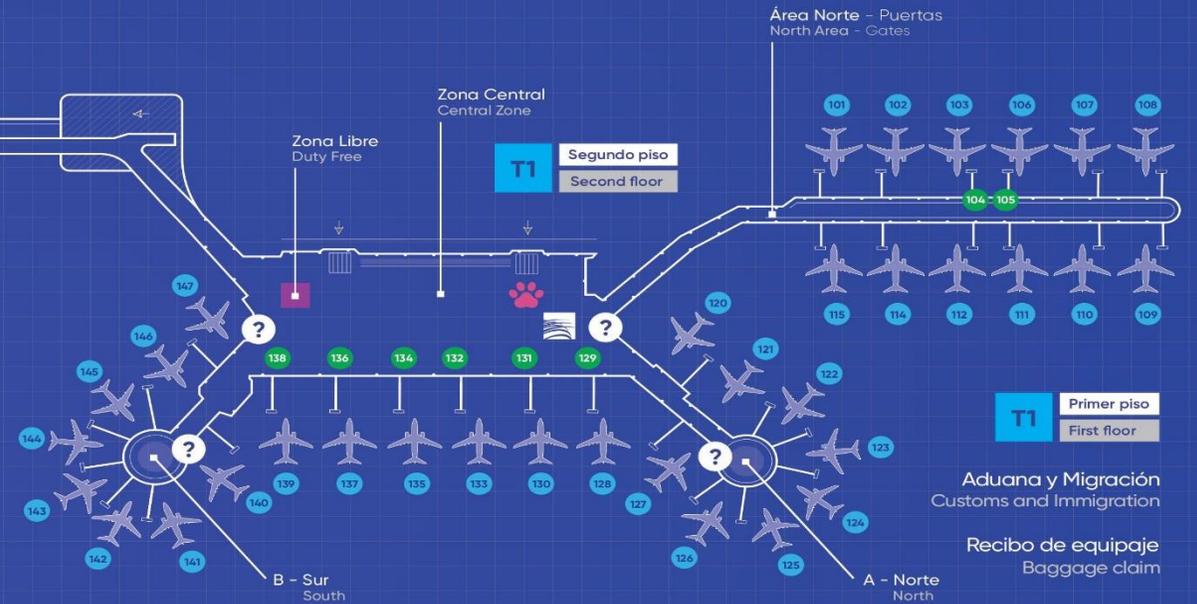
Puertas de Abordaje Remotas
Remote Boarding Gates

Copa Club

Recibo de equipaje
Baggage Claim

Cuarto de Mascotas
Pet Room

Get to know the Hub of the Americas®



Aduana y Migración
Customs and Immigration

Recibo de equipaje
Baggage claim

Ahorra tiempo para que puedas disfrutar más de tu viaje.
Save time and enjoy your trip.

Ingresando a Copa.com, donde te será más fácil:

- Reservar o comprar boletos
- Hacer Web Check-In hasta 24 horas antes de tu vuelo
- Preseleccionar tus asientos
- Realizar cambios de fecha

Go to Copa.com, where it'll be easier to:

- Reserve or buy tickets
- Complete your web check-in up to 24 hours before your flight
- Preselect your seating
- Change your travel dates



Ingresando a Copa.com desde tus dispositivos favoritos y descarga nuestro app aquí.
Access Copa.com from your favorite device and download our app here.



World Class Service

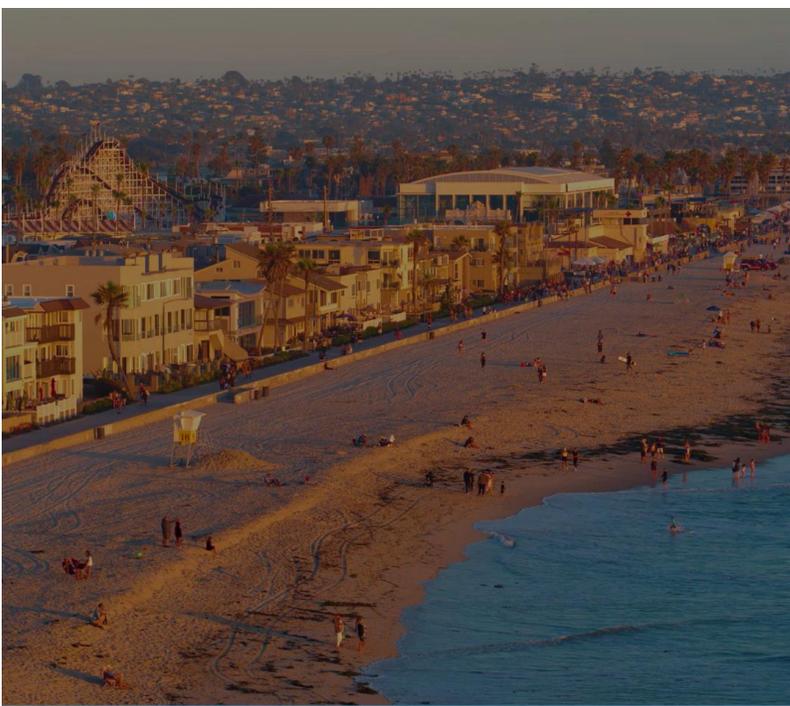


US Growth timeline

17 Gateways in the US



San Diego - Starting June 25, 2025



Connect from San Diego to Latin America.

Starting June 25, 2025, fly from San Diego and discover 40+ destinations in Central, South America and the Caribbean, with 4 flights a week via The Hub of the Americas® in Panama.

Enjoy a world-class experience, with the most punctual airline in Latin America for 10 years.

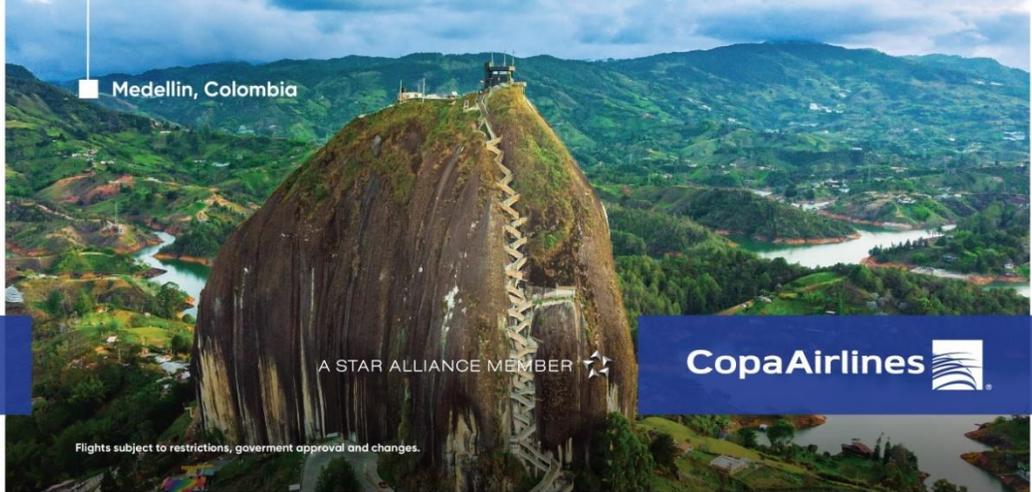
Book now at [copa.com](https://www.copa.com).



San Diego, USA



Panama City, Panama



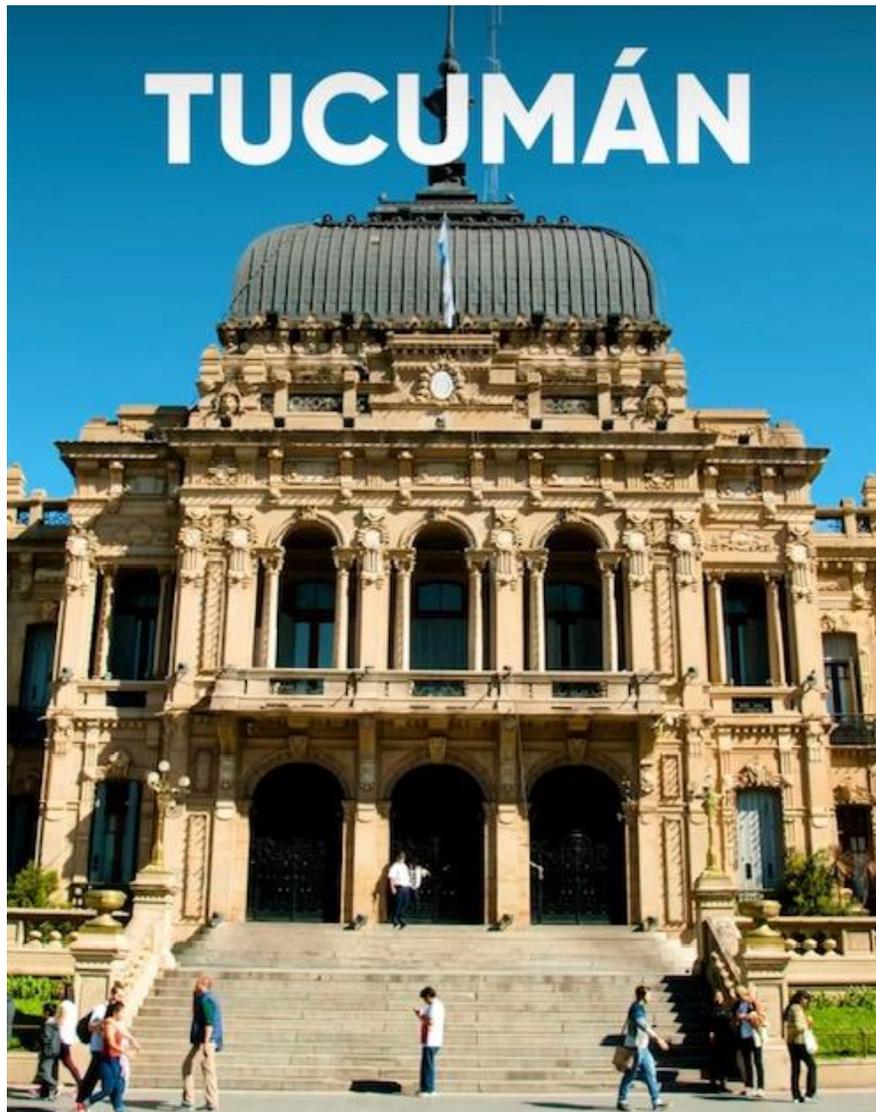
Medellin, Colombia

A STAR ALLIANCE MEMBER



Flights subject to restrictions, government approval and changes.

New destinations in 2025



***Starting in September 2025 * 3 times a week**

NORTH AMERICA



USA

WEEKLY
FLIGHTS

	Atlanta	4
	Austin	5
	Boston	8
	Baltimore	4
	Chicago	10
	Denver	6
	Fort Lauderdale	5
	Las Vegas	5
	Los Angeles	23
	Miami	48
	New York	23
	Orlando	38
	Raleigh Durham	4
	San Francisco	10
	Tampa	7
	Washington DC	19
	San Diego **	4

To Panama & Beyond



CANADA

WEEKLY
FLIGHTS

	Toronto	7
	Montreal	7



MEXICO

WEEKLY
FLIGHTS

	Ciudad De Mexico	41
	Cancun	39
	Guadalajara	5
	Monterrey	4
	Santa Lucia *	3
	Tulum *	4

*Flights to/from temporarily suspended

** Starting June 25,2025

NEAR SOUTH AMERICA



COLOMBIA

WEEKLY
FLIGHTS

	Bogota	61
	Medellin	57
	Cali	28
	Barranquilla	10
	Cartagena	31
	Bucaramanga	4
	Cucuta	10
	Pereira	10
	Armenia *	3
	San Andres	4
	Santa Marta	3

*Flights to / from temporarily suspended

Through the Hub of the Americas®



VENEZUELA

WEEKLY
FLIGHTS

	Caracas *	24
	Maracaibo *	5
	Valencia *	7
	Barcelona *	3
	Barquisimeto *	3



ECUADOR

	Quito	31
	Guayaquil	39
	Manta	4



PERU

	Lima	42
	Chiclayo	2

DEEP SOUTH AMERICA



BRASIL

WEEKLY
FLIGHTS

	Sao Paulo	35
	Rio de Janeiro	17
	Brasilia	10
	Porto Alegre	4
	Manaus	5
	Belo Horizonte	7
	Florianopolis	4



ARGENTINA

WEEKLY
FLIGHTS

	Buenos Aires	35
	Rosario	7
	Mendoza	5
	Cordoba	14
	Tucuman*	3
	Salta*	3

*Starting in September 2025

Through the Hub of the Americas[®]



URUGUAY

WEEKLY
FLIGHTS

	Montevideo	21
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MONTEVIDEO

	Asuncion	14
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CHILE

	Santiago de Chile	35
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BOLIVIA

	Santa Cruz	7
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CENTRAL AMERICA

	HONDURAS	WEEKLY FLIGHTS
	Palmerola (XPL)	14
	San Pedro Sula	9
	COSTA RICA	
	San Jose	64
	GUATEMALA	
	Guatemala	34
	NICARAGUA	
	Managua	13
	SALVADOR	
	San Salvador	25

Through the Hub of the Americas® in Panama

	BELIZE	WEEKLY FLIGHTS
	Belize	2
	PANAMA	
	David	16
	Intra-Cam	WEEKLY FLIGHTS
	 San Jose - Guatemala	7
	 San Jose - Managua	3
	 Managua - Guatemala	3

*Except Intra-Cam Non-stop flights.

CARIBBEAN

	DOMINICAN REPUBLIC	WEEKLY FLIGHTS
	Santo Domingo	30
	Punta Cana	54
	Santiago *	3
	CUBA	
	Havana	24
	Santa Maria	3
	JAMAICA	
	Kingston	4
	Montego Bay	4
	ARUBA	
	Aruba	10
	CURAZAO	
	Curacao	9

Through the Hub of the Americas®

	GUYANA	WEEKLY FLIGHTS
	Georgetown	7
	SURINAM	
	Paramaribo	3
	TRINIDAD AND TOBAGO	
	Port of Spain	7
	PUERTO RICO	
	San Juan	14
	BAHAMAS	
	Nassau	3
	BARBADOS	
	Bridgetown	4
	SAN MARTIN	
	St. Marteen	3

*Flights to / from temporarily suspended



**Single fleet of Boeing aircraft,
strengthening business connections
between the U.S. and Panama**

TRAVEL EXPERIENCE - Dreams Business Class



*In dedicated Markets: EZE, GRU, LAX, MVD and SFO

STAR ALLIANCE



A Star Alliance Member, since 2012

Benefits:

-  Faster and more comfortable transfers
-  Earn and redeem miles on any of the alliance member airlines
-  Benefits for premier passengers through the Star Alliance network which include access to over a thousand lounges, and priority airport check-in and boarding, among others.

ConnectMiles®

-  Courtesy Upgrades
-  Airport preferred access
-  Ancillary discounts
-  Bonus miles
-  Free preferred seating



Panama Stopover Program

- Two Destinations for the Price of One
- Explore Panama for 24 hours or Stay Up to 7 days
- Access to Over 55 Destinations Across Latin America and the Caribbean
- Special offers in hotels, restaurants and attractions
- Panama has Everything You Need, and Very Close





DAYS TO CHILL YOU DOWN, NIGHTS TO WAKE YOU UP

- PANAMA HAS EVERYTHING AND VERY CLOSE -
MAKE A FREE STOP ON YOUR NEXT TRIP



Taboga Island

1 Hr

Casco Antiguo



2 DESTINATIONS
PANAMA
STOPOVER
FREE
1 FARE

Copa Airlines 


PANAMA
LIVE FOR MORE

CARIBBEAN MORNINGS, PACIFIC AFTERNOONS

- PANAMA HAS EVERYTHING AND VERY CLOSE -

MAKE A FREE STOP ON YOUR NEXT TRIP

2 DESTINATIONS
PANAMA
STOPOVER
FREE
1 FARE



Colon



1.30 Hrs



Casco Antiguo





Copa Airlines 

PANAMA
LIVE FOR MORE

SHIPS PASS BY, MEMORIES STOP OVER

- PANAMA HAS EVERYTHING
AND VERY CLOSE -

MAKE A FREE STOP
ON YOUR NEXT TRIP

2 DESTINATIONS
PANAMA
STOPOVER
FREE
1 FARE



 Panama Canal

1.30 Hrs

 Embera Community





A person is walking through an airport terminal, pulling a bright yellow suitcase. The person is wearing blue trousers and brown boots. The terminal has a polished floor that reflects the lights. In the background, there are blurred signs and people, suggesting a busy travel environment. The text "TRAVEL IS NOT ABOUT THE DESTINATION" is overlaid in the center of the image.

**TRAVEL IS NOT ABOUT
THE DESTINATION**



FUTURE OPPORTUNITIES

THANK YOU!!!